

Upgrading Ross Video Equipment from Windows™ 10 to Windows™ 11

This document explains which Ross Video products use the Windows operating system and whether the upgrade path from Windows 10 to Windows 11 is supported.

New systems ship with the latest supported operating system, so this document does not apply to any new systems. It is only used for upgrades to systems that are already installed and operating.

NOTE: If the user is not purchasing a Windows 11 upgrade through Ross Video, they must purchase a valid license themselves through an authorized reseller.

Ross Video cannot provide the ISO image for a Windows 11 Upgrade, customers are responsible for purchasing it.

The instructions to perform the upgrade are not included in this document. There are separate Application Notes for each particular system, as there are unique instructions for each to ensure proper configuration.

The following table covers the main product families at Ross Video and whether an upgrade from Windows 10 to Windows 11 is applicable.

Product Line	Upgrade to Windows 11	Notes
XPression	See document: XPression M7 & M8 Windows 11 Upgrade Procedure 2 2.pdf	After upgrading from Windows 10 to Windows 11 some driver installations and system configurations need to be performed to ensure XPression continues to operate properly.
Video Servers	Procedure to be determined	Test for upgrade path to Windows 11 in progress.
Graphite	See XPression	Graphite is based on the XPression Platform. The Windows side of the platform is covered by the XPression App Note and the

		Switcher side of the platform is not affected because it does not run Windows.
ARVS	Procedure to be determined	
Camera Motion System	For SmartShell see document: SS Win 11 Customer Notification Feb 2025.pdf	
DashBoard	For older AIO - QRM/Lucid/DashBoard See document: Windows 11 Upgrade Procedure for DELL Workstations and AIO Comupters.docx	New DashBoard AIO computer ships with Windows 11.
Quorum	Not applicable	Quorum servers are shipped with Windows Server.
OverDrive	Not applicable	
OverDrive Client	See document: Windows 11 Upgrade Procedure for DELL Workstations and AIO Comupters.docx	
Streamline	Not applicable	These products use Windows Server, not Streamline Windows Desktop.
Inception	Not applicable	These products use Windows Server.
Horizon		
Cloud Gateway		Windows 11 compatibility test yet to be conducted. If a customer requires Cloud Gateway with Inception: <ul style="list-style-type: none"> Run the Cloud Gateway on a Windows Server machine
Connectivity	Not applicable	These products do not ship with Windows.
OpenGear		
OpenGear OEM		
BoxyGear		
SoftGear		
Switchers		
PIERO	Not applicable	Only released on n Linux® CentOS™ and MacOS™.

